# Cheshire and Merseyside COVID-19 Antibody Testing Service

Joining Instructions for Social Care Staff Antibody Testing in Sefton

For services provided from:

Royal Liverpool University Hospital

Whiston Hospital

Southport and Formby Federation

South Sefton Federation

# About this Document

This document is aimed at Social Care Colleagues in Sefton who have the need to access the Antibody Services across the Sefton area.

It has been produced by the Programme Team, the Hospitals, the CCG and Labs and will provide you with the information on the things you will need to consider in order to access the service.

Should you not be able to find the answer to a question from within this pack the Antibody Testing Team will be able to help. Please email [covid19.testing@miaa.nhs.uk](mailto:covid19.testing@miaa.nhs.uk) and one of the team will assist in resolving your issue.

# About the Test

What are antibodies?

COVID-19 antibody testing is a blood test to look whether a person’s body has produced an immune response (antibodies) to the virus causing COVID-19. It takes time for a person’s body to produce an antibody response. This blood test will look for antibodies that are produced by the body after infection.

The time taken to produce antibodies detectable in this test can vary from one person to another; from around 14 days up to more than six weeks post infection.

People who are eligible for a test

This testing campaign is aimed at Social Care workforce and the following groups are included:

1. Care Home Staff
2. Social Care Workforce employed by the Local Authority
3. Domiciliary Care Workforce registered with the CQC
4. Adult Social Care Personal Assistant’s

Step-by-Step Guide to Accessing the Service

How to access the service really depends upon which site you choose to have your test – as there are different joining instructions for each place that offer testing. Please choose your site below and following the instructions to access.

# Interpreting results

The following guidance can be provided when interpreting your results:

**Positive**: Antibodies have been found which demonstrates that you have previously been exposed to the virus causing COVID-19.

Please note that a positive result does notindicate immunity to COVID-19.    
Infection Prevention and Control Guidance **must** be followed regardless of the result of this test.

For further information please see link to information on Trust Intranet COVID-19 Hub.

**Negative:** Antibodies have not been detected in your blood.

Please note that a negative test result does **not** rule out the possibility of previous or current infection. Infection Prevention and Control Guidance **must** be followed regardless of the result of this test.

For further information please see link to information on Trust Intranet COVID-19 Hub.

# Accessing the Service at one of the Southport and Formby GP Practices

Services available from 1st September

First choose your site:

Please choose from the providers detailed in the table at the end of the document. All are offering a variety of appointment slots.

Once you have chosen your site, you must book your appointment:

When making your appointment, either via email / telephone, please ensure you clearly state you are asking for a Sefton Social Care Antibody Test. *Should your registered GP be on this list you may wish to contact them first.* For any queries about these providers please contact [clare.touhey@southportandformbyccg.nhs.uk](mailto:clare.touhey@southportandformbyccg.nhs.uk) or call Clare on 07917 551806.

Before your appointment you will need to complete two forms:

1. You will need to complete a Whiston Lab Form. It has been inserted below – please just double-click the little green icon below and the form will launch. Should you not have access to a printer, copies will be available at your provider site and you can fill one in when you arrive for your appointment. Please make sure that you have ample time to do this before your blood test.
2. Read the *Frequently Asked Questions* document inserted below, and print and sign the last page ‘*the Consent Form*’. You must take this along to your blood test appointment and hand it to the person taking your blood. The *Frequently Asked Questions and Consent Form* have been inserted at the end of this section for your convenience. Should you not have access to a printer, copies will be available at your provider site and you can fill one in when you arrive for your appointment. Please make sure that you have ample time to do this before your blood test.

Attend your appointment:

If you can print in advance, bring along:

* A copy of the sign Consent Form
* A copy of your Whiston Lab Form

1. When you attend your appointment, a qualified member of staff will take a normal blood test.
2. The lab will process the blood samples and send the test result directly back to you using the mobile phone number that captured on your Whiston Lab form. Due to high demand, it could take up to seven days to confirm the results, and if results have not been received within 7 days, colleagues should email [covid19.testing@miaa.nhs.uk](mailto:covid19.testing@miaa.nhs.uk) who will be able to chase up the result for you.



Please see the attached the ‘Frequently Asked Questions’.

# Accessing the Service at one of the South Sefton GP Practices

Services available from 1st September

First choose your site:

Please choose from the providers detailed in the table at the end of the document. All are offering a variety of appointment slots.

Once you have chosen your site, you must book your appointment:

1. When making your appointment, either via email / telephone, please ensure you clearly state you are asking for a Sefton Social Care Antibody Test. Should your registered GP be on this list you may wish to contact them first.For any queries about these providers please contact [clare.touhey@southportandformbyccg.nhs.uk](mailto:clare.touhey@southportandformbyccg.nhs.uk) or call Clare on 07917 551806.

Once you have booked your appointment, you need to complete a Lab Test Request Form:

1. Social Care Colleagues will need to complete an LCL Lab Request Form via the following web link: <https://lcl.rlbuht.nhs.uk/orders/>.
2. Staff must follow the instructions on the online request form. You will be required to enter personal details, including NHS number (if known) and the form must be completed accurately and in full. At the end of the form you may be prompted to book an appointment at the Royal Liverpool, this is not required if you have arranged to have your test at a GP Practice.
3. Upon submission of the online form, the details of your blood test will appear in the confirmation screen. If you are not able to print the completed form, we suggest taking a screen grab of this information. Should you not have access to a printer, the portal generates a request which will email you the form – this can then be forwarded electronically to the provider – please liaise with your chosen provider to arrange if required.
4. Using the email address, you have included in the form, you will receive a confirmatory email including the details of your blood test.

Before your appointment you will need to consent to the test in writing:

1. Read the *Frequently Asked Questions* document inserted attached and print and sign the Consent Form. You must take this along to your blood test appointment and hand it to the person taking your blood. The Consent Formhave been inserted at the end of this section for your convenience and the Frequently Asked Questions document is attached.
2. Your blood sample and request form will then be sent to Liverpool Clinical Laboratories for processing. You will receive your result via text message to the mobile number provided in the online request form, and also to the email address provided, within 72 hours.
3. If staff have not received results via SMS within 7 days, please email LCLCustomerCare@liverpoolft.nhs.uk



Please see the attached Frequently Asked Questions document.

# Accessing the Service at Royal Liverpool Hospital:

Services available from 7th September

**Royal Liverpool University Hospital**

1. Social Care Colleagues can now access an antibody test appointment at the Royal Liverpool University Hospital by following this link: <https://lcl.rlbuht.nhs.uk/orders/>
2. Staff must follow the instructions on the online request form. You will be required to enter personal details, including NHS number (if known) and the form must be completed accurately and in full.
3. Upon submission of the online form, the details of your blood test will appear in the confirmation screen. Please print a copy of this.
4. Once submitted, you will receive an e-mail with your unique booking number- please check your junk email for this. Follow the link in this e-mail to choose your appointment. You will be then prompted to enter your e-mail address and unique booking number followed by another screen to confirm your appointment.
5. Using the email address, you have included in the form, you will receive a confirmatory email including the details of your blood test.
6. Appointments will take place on Ward 4X.

Before your appointment you will need to consent to the test in writing:

1. Read the Frequently Asked Questions document attached to this document and print and sign the Consent Form. You must take this along to your blood test appointment and hand it to the person taking your blood. The Frequently Asked Questions document is attached, and the Consent Form have been inserted at the end of this section.

When attending your appointment you must bring the following:

* 1. A print-out of the request confirmation to your appointment – if you can
  2. A print-out of the Consent Form
  3. Your Social Care ID.

1. Your blood sample and request form will then be sent to Liverpool Clinical Laboratories for processing. You will receive your result via text message to the mobile number provided in the online request form, and also to the email address provided, within 72 hours.
2. If staff have not received results via SMS within 7 days, please email [LCLCustomerCare@liverpoolft.nhs.uk](mailto:LCLCustomerCare@liverpoolft.nhs.uk)



Please see attached the Frequently Asked Questions document.

**Social Care Staff Antibody Testing - Sefton**

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|  | Provider Name | Location | Start date for testing | Nos. of test completed as @ 16/9/20 | Nos. of tests booked as @ 16/9/20 | Weekly Appointment times available: | | | | | | | How to make your appointment | Lab Route for testing |
| Monday | Tuesday | Wednesday | Thursday | Friday | Saturday | Sunday |
|  | SF Health Ltd (7 Day GP Service) | Freshfield Surgery, 61 Gores Lane, Formby L37 3NU | Saturday 5th September 2020 |  |  |  |  |  |  |  | 8.30am-1.30pm | 8.30am-1.30pm | Please contact [sfccg.7daygp@nhs.net](mailto:sfccg.7daygp@nhs.net) or call **01704 395755** between the hours of 9:00am-4:00pm Monday to Friday. | Whiston |
|  | South Sefton Primary Care Health Ltd | Litherland Town Hall, Hatton Hill Road, Litherland L21 9JN (use Hatton Hill Road entrance) | Monday 7th September 2020 |  |  | 10am-11:30am and 3pm-4pm | 10am-11:30am and 3pm-4pm | 10am-11:30am and 3pm-4pm | 10am-11:30am and 3pm-4pm | 10am-11:30am and 3pm-4pm |  |  | Please call 07394 856454 to book your appointment. [Sefton7day.gpexservice@nhs.net](mailto:Sefton7day.gpexservice@nhs.net) | Liverpool |
|  | Moore Street Surgery | 77 Moore Street, Bootle L20 4SE | Tuesday 2nd September 2020 | 20 | 11 | AMs – 3:00pm | AMs – 3:00pm | AMs – 3:00pm | AMs – 3:00pm | AMs – 3:00pm |  |  | Please contact reception on 0151 944 1066  Forms/queries only:  [Gp.N84016@nhs.net](mailto:Gp.N84016@nhs.net) | Liverpool |
|  | Norwood Surgery | 11 Norwood Avenue, Southport PR9 7EG | Tuesday 2nd September 2020 |  |  | AM/ PM slots | AM/ PM slots | AM/ PM slots | AM/ PM slots | AM/ PM slots |  |  | Please contact reception on 01704 226973 | Whiston |
|  | Chapel Lane Surgery / Hightown Village Surgery | 13 Chapel Lane, Formby L37 4DL /  1 St Georges Road, Hightown L38 3RY | Tuesday 2nd September 2020 |  |  | 8.30am-6.30pm | 8.30am-6.30pm | 8.30am-6.30pm | 8.30am-6.30pm | 8.30am-6.30pm |  |  | Please email: [sfccg.chapel-lane@nhs.net](mailto:sfccg.chapel-lane@nhs.net) or call 01704 876363 or can message 07711334431 | Whiston |
|  | Roe Lane Surgery | 172 Roe Lane, Southport PR9 7PN | Friday 11th September 2020 |  |  |  |  |  |  | 9am-12noon |  |  | Please call 01704 228439  Or email:  [gp.n84611@nhs.net](mailto:gp.n84611@nhs.net) | Whiston |
|  | Drs Bird & Kassha | 133 Liverpool Road, Crosby L23 5TE OR Bootle site: 41-43 Moss Lane L20 0EA | Tuesday 8th September 2020 |  |  | Crosby site | Crosby site | Crosby site | Bootle site | Bootle site |  |  | Please call 0151 931 3197  Or email  [Gp.n84007@nhs.net](mailto:Gp.n84007@nhs.net) | Liverpool |
|  | Christiana Hartley Medical Practice | 5 Curzon Road, Southport PR8 6PL | Wednesday 2nd September 2020 |  |  |  |  | AM & PM slots | AM & PM slots |  |  |  | Please call 01704 546024 or email  [deborah.elliott1@nhs.net](mailto:deborah.elliott1@nhs.net) | Whiston |
|  | Marshside Surgery | 117 Fylde Road, Southport PR9 9XP | Monday 7th September 2020 |  |  | AM & PM slots | AM & PM slots | AM & PM slots | AM & PM slots | AM & PM slots |  |  | Please email:  [gp.n84614@nhs.net](mailto:gp.n84614@nhs.net) | Whiston |
|  | The Family Surgery | 107 Liverpool Road, Southport PR8 6PG | Monday 7th September 2020 |  |  | AM & PM slots | AM & PM slots | AM & PM slots | AM & PM slots | AM & PM slots |  |  | Please email: [gp.n846251@nhs.net](mailto:gp.n846251@nhs.net) | Whiston |
|  | Formby Village Surgery | 12 Elbow Lane, Formby L37 4AW | Monday 7th September 2020 |  |  | Evenings 6.30-8.30pm | Evenings 6.30-8.30pm |  |  |  |  |  | Please email [Susan.lowe9@nhs.net](mailto:Susan.lowe9@nhs.net) to make your appointment. Please ensure you title your email with SEFTON STAFF ANTIBODY TEST | Whiston |
|  | The Strand Medical Centre | 272 Marsh Lane  Bootle  L20 5BW | Monday 14th September 2020 |  |  | Various slots | Various slots | Various slots | Various slots | Various slots |  |  | Please call 0151 922 1600  [g.n84028@nhs.net](mailto:g.n84028@nhs.net) | Liverpool |

For any queries about these providers please contact [clare.touhey@southportandformbyccg.nhs.uk](mailto:clare.touhey@southportandformbyccg.nhs.uk) or call 07917 551806